

December 2019 Monthly Report

From the Directors Desk:

WELCOME TO A NEW YEAR AND NEW DECADE: 2020 is here!!! Start your New Year and decade off right with a new commitment to your personal fitness and leisure.

Scroll through the Parks and Recreation Activity Guide to find a new class or program to participate in, take a walk in a park, read a book (rain or shine—we have shelters), enjoy the Trocadero Skate Park, or take your pup to Memorial Park Dog Park. We provide many options to help meet your fitness and leisure needs. One of our goals is to provide the community with fitness and leisure options to help our citizens enjoy the benefits of a healthy lifestyle.

Looking back at 2019 the Parks and Recreation Department had some amazing accomplishments including providing new playground equipment for Hathaway and Willow Creek/Landover Parks. The Parks Crew took over the maintenance of these parks (to help provide a better experience for the residents that utilize these areas) and became responsible for Piccadilly Park in Villebois. The neighborhood block party was a huge success with thousands of citizens attending and thanks to the entire Parks and Recreation Department the Holiday Tree Lighting was better than ever.

With the Park Crew working rain or shine, the City's new Dog Park is slated to open this spring. This new arena will have a permanent restroom, new parking lot, new trails, and a washing station to help keep your pup (and car) clean.

Staff at the Community Center continue to offer health and fitness classes, support groups, and a "Life 101" seminar series. The nutrition staff served an over 8,000 nutritious Home Delivered Meals and over 6,000 equally nutritious congregate meals. Staff has no doubt these numbers will grow in 2020.

If you are new to the area please stop by the Parks and Recreation Office Building or the Community Center and speak with one of our incredible staff members to learn about programs, events, or park areas that you might enjoy. In closing, we look forward to seeing you at one of our many special events, activities or just enjoying our safe well maintained park areas. This New Year brings 366 new trips around the sun, 366 new opportunities, and a 366 page blank book to be written---so write a great one. Thank you the citizens of Wilsonville for having us as your Parks and Recreation Team.

-Mike McCarty



2019 Distinguished Service Award Recipients



Ahsamon Ante-Marandi



Courtney Burdick

In 2019, the Employee Recognition Committee (comprised of nine members from both represented and management staff) developed an Employee Recognition Program with the intent to increase employee engagement through a common purpose plus individual sense of belongingness.

The Employee Recognition Program is linked to the City's Vision, Mission, Culture and/or Organizational Values (4C's—customer service, competence, commitment and collaboration). The program framework encompasses three levels of recognition—Peer to Peer (C4 related) , Departmental, and Organizational (which is also known as the Distinguished Service Award (DSA))

Criteria for the Distinguished Service Award is:

- 1) Exceptional performance or recognition for creation or change in process for something new, innovative, and valuable which supports Vision: *"Excellence and Innovation in service to the Community"*
- 2) Consistent and reliable excellence in advancing the priorities of their department motivated by the City's Mission which supports Mission: *"To protect and enhance Wilsonville's livability by providing quality service to ensure a safe, attractive, economically vital community while preserving our natural environment and heritage"*
- 3) Consistent and reliable actions reflective of organizational values, customer service, commitment, competence and collaboration which supports Culture: *"Community focused, highly engaged, talented individuals operating as an inclusive team"*

Candidates for this award were proposed by managers and the Employee Recognition Committee pared down the number of nominees to a short-list which was presented to the Executive Management Team for final selection. Four staff members were presented the award for this inaugural year of 2019.

I am proud to announce two of this year's recipients are from the Parks & Recreation Department.

2019 Distinguished Service Award Recipient—Ahsamon Ante-Marandi

Exceptional Performance:

Ahsamon is second to none regarding daily customer service whether it's assisting unhappy citizens, people who just want to talk, processing registrations and reservations, or interacting with out of town guests. She treats everyone with respect, listens well and always remains calm and composed. Her commitment to the wellness of this community stretches beyond her 8-5 work duties as she helps the department with the Wellness Fair, Movies in the Park, and hosting tables at events. She also teaches meditation and yoga to residents. This past year, Ahsamon created a Field Dimension Sheet which makes field reservations easier for our customers and reduces confusion internally. She is an expert at using our registration software, ACTIVE Net, and has taken it upon herself to train our new Administrative Assistant.



Customer Service:

Ahsamon sets an example of perfect customer service daily. Ahsamon could provide training to others on how to excel at remarkable customer service. When representing the Parks and Recreation Department at outside events, Ahsamon always presents the department and the entire City with enthusiasm and professionalism. She is truly the face of this department.

Commitment:

Ahsamon has demonstrated a true commitment to the entire community. Her daily work ethic is amazing and certain instances go beyond the office customer service and commitment. She continues to attend numerous weekend and night activities to promote Parks and Recreation in Wilsonville. Ahsamon is competent in every area of her job description. She continues to grow and do more for the community. Recently, she obtained her prenatal yoga certificate on her own time and dollar. She is attending numerous classes in Portland to complete the program. She collaborates with other departments on city wide projects including; Laser Fische Champions Team, the WWW Team helping edit the City's Website, helps SMART by providing classes and the Wellness Fair, and she also sits on the steering committee for the Website Design.

Ahsamon is kind, positive, calm, and always welcomes citizens with a smile. Other descriptive words that describe Ahsamon are energetic, adaptable, "can do attitude", and diplomatic. For the department it's very reassuring that every single day, citizens will be treated with respect and courtesy. The Parks and Recreation Department is lucky to have her!

2019 Distinguished Service Award Recipient—Courtney Burdick

Commitment:

Courtney is incredibly humble. Never seeking the limelight or wanting accolades. Instead, she sees herself as a member of the City team, working together to make Wilsonville a special place. This commitment to teamwork was evident the night of the Villebois Fire. Courtney was the first City employee on scene very soon after the fire started. TVF&R requested City assistance in securing the perimeter of the fire with barricades. It was a large three alarm fire and the scene was quite intense.

Courtney navigated this stressful emergency with a sense of purpose and offered help anywhere it was needed. TVF&R expressed their gratitude for the quick response and the work Courtney did to assist them, allowing fire personnel to focus on eliminating the fire.



Advancing Priorities:

The Parks and Recreation Department is focused on providing high quality parks, programs, and services to the community. This summer Courtney also assumed the responsibility for maintaining the City's two water features, which is no small task. These features have complicated operating systems and until this year had been managed by the City's Facilities division.

Organizational Values:

Courtney is passionate about the Wilsonville community and frequently attends local events, festivals, and activities even when she isn't working to help out. She is a true team player. Whether creating an enjoyable park experience, helping a coworker with a project, or assisting Police and Fire during an incident, Courtney wants to make a difference.

Courtney's work is often done behind the scenes— she is quiet, humble, dedicated, non-assuming and exemplifies every aspect of this award. She brings a positive attitude to work every day, performs at a high level, provides excellent customer service, and is respected by her peers as a team member. Courtney makes a difference in her community, whether big or small. She embodies the true definition of a public servant, and we are lucky to have her!

Community Center Updates

A total of 72 individuals enjoyed a holiday meal at the Community Center and 43 home delivered meals were also sent out for a total of 115 meals prepared by Community Center Nutrition staff on Friday, Dec 20. Additionally, the Wilsonville Community Seniors Inc. prepared gifts and presented a white elephant game for those in attendance.



Community Toy Drive

A total of 600 toys were collected for the annual Parks and Recreation Toy Drive. Local businesses, Oregon Community Credit Union, and Wilsonville Orthodontics participated as drop off locations. All toys were given to Toy & Joy / Clackamas County Compassion in Action. This non-profit organization then distributes the toys to families in need throughout the Holiday Season.



Holiday Tree Lighting Event

The annual Holiday Tree Lighting event took place in Town Center Park on the evening of Wednesday, December 4. A record crowd came out to watch local school choirs, take a picture with Santa, and eat some delicious donuts from Pip's. Sponsors this year included Oregon Community Credit Union and Therapeutic Associates of Wilsonville.

Wilsonville Sister City Association Updates

Draft bylaws and sample budget for a potential Wilsonville Sister City Advisory Board were proposed to City Council at the Dec. 16 work session. Feedback was given by the Mayor and several council members. Recreation staff are working on the edits and updates and will return to another work session in late January to continue discussion.

Upcoming Events:

Daddy Daughter Dance – Friday, February 28, 7—9 pm, Wilsonville Community Center

Community Garden Sign Up Day – Thursday, April 2, 8 am, Parks and Rec. Admin Building

Community Egg Hunt – Saturday, April 11, 10 am, Wilsonville Memorial Park

WERK Day – Saturday, April 25, 9 – 11:30 am, Wilsonville Community Center

2019 Parks & Facility Reservation Numbers

River Shelter

SHOULDER SEASON (April, May, October)

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
|--------|--------|---------|-----------|----------|--------|----------|---------------|---------------|
| 2 | 1 | 0 | 0 | 1 | 1 | 1 | 2 | 4 |

HIGH SEASON (June through September)

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
|--------|--------|---------|-----------|----------|--------|----------|---------------|---------------|
| 10 | 2 | 3 | 3 | 8 | 7 | 15 | 16 | 32 |

Forest Shelter

SHOULDER SEASON (April, May, October)

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
|--------|--------|---------|-----------|----------|--------|----------|---------------|---------------|
| 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 |

HIGH SEASON (June through September)

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
|--------|--------|---------|-----------|----------|--------|----------|---------------|---------------|
| 6 | 1 | 3 | 1 | 1 | 4 | 14 | 6 | 24 |

Grove Shelter

SHOULDER SEASON (April, May, October)

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
|--------|--------|---------|-----------|----------|--------|----------|---------------|---------------|
| 2 | 1 | 0 | 0 | 0 | 0 | 4 | 1 | 6 |

HIGH SEASON (June through September)

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
|--------|--------|---------|-----------|----------|--------|----------|---------------|---------------|
| 16 | 1 | 2 | 2 | 2 | 2 | 17 | 7 | 35 |

Splash Shelter

SHOULDER SEASON (April, May, October)

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
|--------|--------|---------|-----------|----------|--------|----------|---------------|---------------|
| 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 |

HIGH SEASON (June through September)

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
|--------|--------|---------|-----------|----------|--------|----------|---------------|---------------|
| 15 | 1 | 0 | 0 | 1 | 1 | 19 | 2 | 35 |

Stein-Boozier Barn

SHOULDER SEASON (April, May, October)

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
|--------|--------|---------|-----------|----------|--------|----------|---------------|---------------|
| 1 | 0 | 1 | 0 | 2 | 0 | 5 | 3 | 6 |

HIGH SEASON (June through September)

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
|--------|--------|---------|-----------|----------|--------|----------|---------------|---------------|
| 2 | 2 | 17 | 2 | 9 | 0 | 13 | 30 | 15 |

Tauchman House

SHOULDER SEASON (Jan - May, Oct - Dec)

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
|--------|--------|---------|-----------|----------|--------|----------|---------------|---------------|
| 1 | 1 | 0 | 3 | 2 | 1 | 5 | 6 | 7 |

HIGH SEASON (June through September)

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
|--------|--------|---------|-----------|----------|--------|----------|---------------|---------------|
| 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 4 |

| Parks & Recreation Admin Building | | | | | | | | |
|----------------------------------------|--------|---------|-----------|----------|--------|----------|---------------|---------------|
| SHOULDER SEASON (Jan - May, Oct - Dec) | | | | | | | | |
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
| 0 | 0 | 34 | 7 | 2 | 0 | 0 | 43 | 0 |
| HIGH SEASON (June through September) | | | | | | | | |
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total Weekday | Total Weekend |
| 0 | 0 | 17 | 1 | 0 | 0 | 0 | 18 | 0 |

Note: Numbers do not include City-Sponsored events and programs, only paid rentals. Special Events and Tournaments, which get the Forest Shelter with their fees, are included in the totals. Weekend barn rentals are counted once and are marked on the actual day of the event.

Board & Task Force Updates:

Parks & Rec. Board: The Parks and Recreation board did not meet in December. The upcoming January 6 meeting will include a year in review report from staff as well as the welcoming of new board members.

Bond Task Force Update: A task force was created in December to aid in the creation of a Parks and Recreation bond. The group consists of community members, park users, stake holders, etc... upcoming meetings will be held at City Hall on Tuesday, January 14 and Tuesday, January 28 at 6pm. The public is welcome to attend.

Wilsonville Community Seniors Inc.: The Board and Community Center staff met with a representative from the Wilsonville Rotary about the possibility of a "Tech Night". The Rotary would connect high school aged students with a local senior to help them learn about smart phones and apps on their phones such as FaceTime or Instagram.

Parks Maintenance Updates:

- Worked with Recreation staff to prepare for and host the annual Community Tree Lighting
- Decorated Town Center park with holiday decorations
- Installed new swings at Town Center Park
- Replaced portion of climbing net in Memorial Park playground
- Repaired slide at Memorial Park playground
- Repaired curb at Boones Ferry Park
- Cleaned up litter camp at Boones Ferry Park
- Repaired water line at the Forest Shelter
- Removed beaver habitat at Memorial Park

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