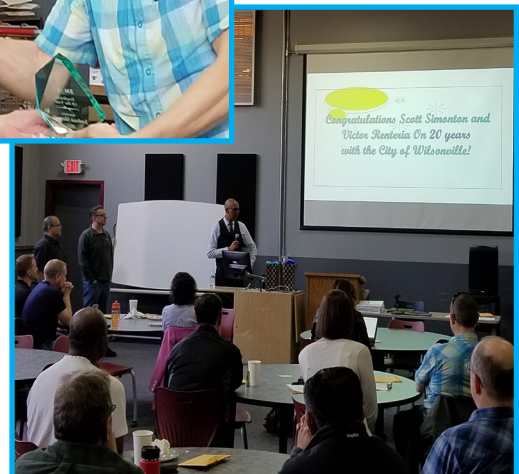


Director's Report
Dwight Brashear, Transit Director

Spring... A Time for Planning

April ushered in a continuation of feverish planning activities. The SMART team is carefully preparing the Programs Enhancement Strategy Project List (a.k.a. Transit Master Plan Amendment) for the public involvement phase. HB2017 requires extensive public outreach, and SMART needs the public to serve as architects in the development of a project priorities list.

The Spring All Staff Meeting took place on April 21. Twice annually, spring and fall, the SMART leadership team conducts a day of training for both operations and fleet team members. Representatives from HR and the Police Department conducted informative training sessions dealing with relevant topics. Performance and longevity awards found deserving recipients and the team members celebrated their selection of J. Slough as Employee of the Year.



Operations Report

Eric Loomis, Operations Manager

SMART employs 35 full, part-time, and on-call drivers. First and foremost comes safety for a driver, as to be expected when operating a 40,000 pound machine on wheels. However, what makes SMART truly special are the people that work here and the culture that has been created. SMART follows a philosophy called SMART CARES, which represents communication, accountability, responsiveness, empathy, and solutions. Drivers interact with customers several hundreds of times a day. However long or short these interactions are, they strive to be as helpful and accommodating as possible. SMART has on-boarded nine drivers in the month of April who carry this same philosophy. They are currently going through a six week training period to learn about safe driving, obtain a commercial driver license, and learn SMART's routes. If you see SMART bus driver passing by make sure to give them a wave, you will be sure to get a smile and wave in return.

Ridership by Route

Route	1X Salem	2X Barbur	2X Sat Barbur	3 Canby	4 Wilsonville	4 Sat Wilsonville	5 95th Commerce	6 Argyle Square	7 Villebois	Villebois Shop Shuttle	Total
April 2017	4457	5745	258	979	7250	370	865	1648	243	1441	23256
April 2018	3314	6222	189	701	9283	384	1542	1686	169	1479	24969
% Change	-34.5%	7.7%	-36.5%	39.7%	21.9%	3.6%	43.9%	2.3%	-43.8%	2.6%	6.9%

Fleet Report

Scott Simonton, Fleet Manager

While our mechanics generally focus on preventive maintenance, brakes, and engine related repairs, they need to have a broad set of skills. We recently discovered dry rot in the flooring of two buses.

There is a steel structure under the wood flooring, which in this case, had developed stress cracks. The substructure was welded prior to the installation of new wood flooring.



Outreach-Data-Grants-Travel Training

Michelle Marston Transit Outreach Program Coordinator

Oregon Tech Health Fair Each term Oregon Tech hosts an information fair of somekind for students and faculty and staff. This years event was the most widely attended by students. Individualized trip planning was provided and we learned that several students are looking forward to the increase in 3X trips to/from Canby coming soon.

Bike Month & Walk Smart prep Prep work for the upcoming Bike Month and Walk Smart activities were underway with posters and advertising materials being created and distributed. Bike Faries will be out on National Bike to School Day, May 9th for those who rode their bikes. April 25 Walk at Lunch was attened by 27 walkers.



April Grant & Procurement Report

SMART to Receive ODOT Grant

The 2018 Bus and Bus Facilities 5339(b) grant, awarded to SMART pending OTC approval, is for four vehicles and an expansion to the CNG refueling station. The four vehicles are one Trolley, two cutaways, and one supervisor's van.

Bus Shelter Improvements Update

The improvements for the bus stop at Shari's, awarded to Brown Construction, includes a new bus shelter and associated concrete work. It also includes two new shelters on Brown Road and four new shelters and concrete work at other locations. All work will be completed by June 15.

FTA Grants Pending

Hostler/Maintenance Worker
One maintenance vehicle
One electric bus
Six cutaway buses
Marketing & Outreach
TDM Technician
Preventative Maintenance
Technology
Parking lot expansion
Staff vehicles



THINK SMART OPTIONS