Creating a Marketing Plan/ Stories from the Field

OCED Marketing & Branding for Economic Development

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Corvallis, Oregon



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A bit about your presenter

- NOT a marketing professional
- Marketing has not been core to my positions in the past
- Don't consider myself an expert on the topic
- NOT going to take you step-bystep on how to do a marketing plan

A bit about your presenter

- I have been practicing economic development in Oregon since 1996
- I've worked for:
 - 3 Oregon cities
 - 2 Oregon higher ed institutions
 - 2 Economic Development Districts
- Along with Matt, I'm one of a handful of IEDC CEcD certified professional economic developers in Oregon (since 2004)

Let's Begin With Four Questions

- 1. What are you marketing?
- 2. What are you trying to achieve?

3. Who are you marketing to?

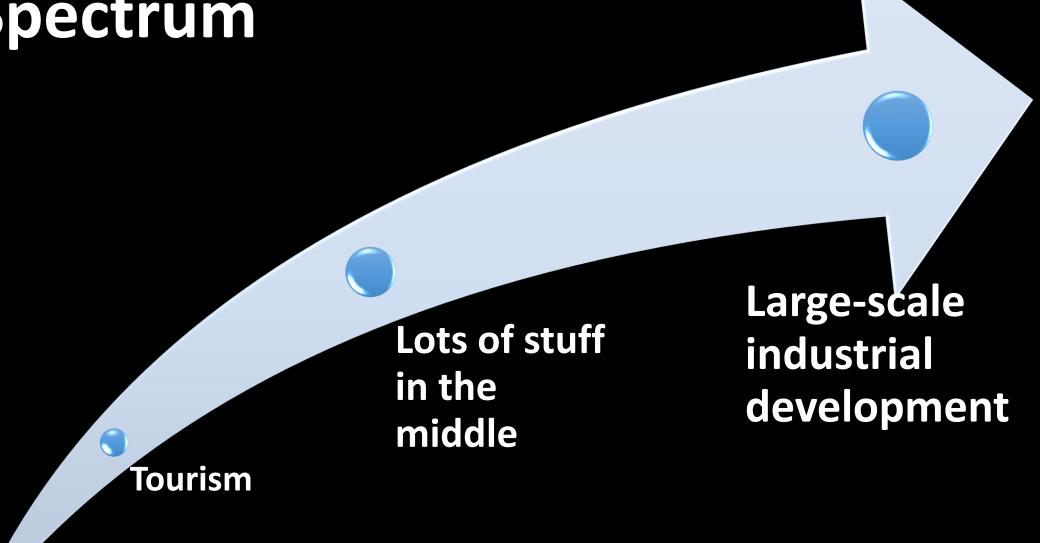
4. How will you measure success?

Consider... ...A Spectrum of Investment...

Why a spectrum?

Why investment?

The Spectrum



So...What's in the middle?



What IS in the middle? Hint: A LOT

- Higher-value tourism
- Residential development/ relocation
- Retirement
- Small business/ entrepreneurial development (DT revitalization)
- Commercial/ residential real estate (small-medium)
- Business acquisition & mergers
- Larger scale commercial
 - Medical/retirement
 - Office
 - "Big Box" retail
 - Mid/Hi-rise residential
- Small-mid (90%+ of the deals) traded sector



A bit [more] about **tourism** and a story from the field...

...your partners may surprise you...



...a means to an end, but not the end in and of itself...

A bit [more] about sm. biz dev. & downtowns

... Plus... A story from the field



Tying it all together

...and another story (or two) from the field



Tying it all together

...service after the sale & BR&E





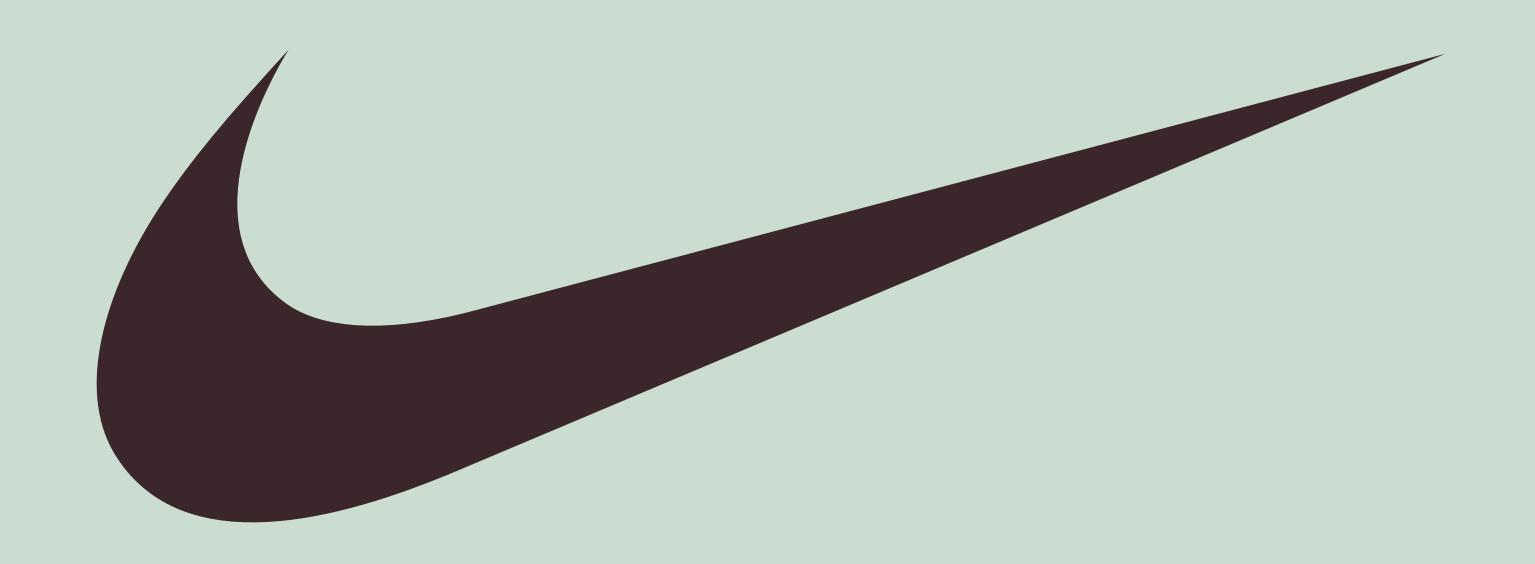
ECONOMIC DEVELOPMENT MARKETING

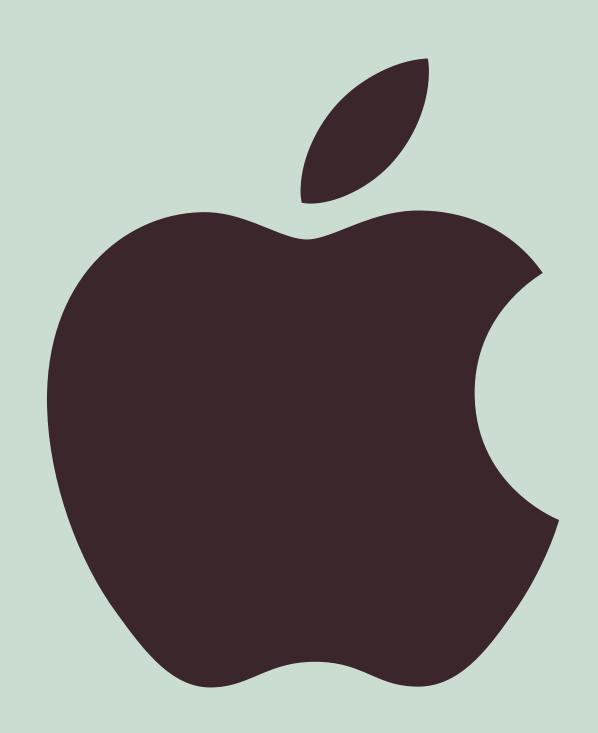
a tactical approach



WHAT'S IN A BRAND?





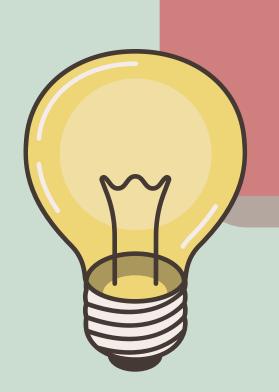




B B C

Despite common belief, your logo is not your brand.

Your brand is the experience your customers have and then tell their friends about.



PERCEPTION IS REALLING

"Communities that can't differentiate themselves have no competitive advantage."

~ Ed McMahon, Urban Land Institute



WHATIS YOUR PRODUCT?

- natural resources
- developable land
- vacant building(s)
- location
- workforce
- housing

- cultural/historical assets
- grant/loan program(s)
- downtown/retail/restaurants
- lifestyle
- recreation
- cost of doing business



WHO IS YOUR AUDIENCE?

- businesses
 - entrepreneurs
 - existing
 - out of area/state
- developers
- investors

- residents
 - prospective
 - existing
- tourists/visitors
- labor/employees
- potential partners



TOOLS OF THE TRADE







pipedrive









A FEW EXAMPLES ...

- Town Center UR Website
- By The Numbers
- Year 2000 Plan Info Sheet

- Local Biz Newsletter
- VHDZ Info Sheet
- RFI







PERCEPTION IS REALLING





thankyou

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